

## The Essentials Christmas Deposit and Cancellation Policy 2018

If you book an appointment that is longer than a 15 minute slot between the dates of **1st December and 31<sup>st</sup> December** then a deposit will be required to confirm the booking. Your **booking is not guaranteed** without a deposit paid. The deposit will be 50% of the total value of your appointment and will be required at least **48 hours** to your appointment slot. This deposit is **non-refundable** but is transferrable to another appointment if **24 hours notice** is given to cancel or change the original booking.

In the case that you will be paying for your treatment with a gift voucher, the voucher number must be given as you deposit and then the same applies as above.

If you are using your 'Reward Points' as part payment for the appointment then these will act as your deposit then the same applies as above.

Any other variations will be at the management's discretion. Any questions please call Emma.

Thank you for your understanding during this very busy festive period.

Thank you

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