



# The Essentials

## Beauty Salon

### Client Guidelines and Salon COVID Secure Procedures

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We send you an email prior to your appointment to confirm that you have not had any of the following symptoms: A new cough, high temperature, fever, or loss of taste or smell. Please return that back to the salon ASAP. **IF YOU HAVE PLEASE DO NOT ATTEND YOUR APPOINTMENT.** We will rearrange it for at least 2 week's time.

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Pre-booked appointments only please. No walk-ins. We will require a **50% deposit for all treatments** booked with us. Visit our website for more details. [www.the-essentials.co.uk](http://www.the-essentials.co.uk)



Please attend your appointment on time. If you arrive early we will ask you to please wait outside until your appointment time. If you are late we will have to rearrange your appointment.

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Please attend your appointment alone. No friends or children. If you require any assistance into the salon please tell us when booking your appointment.



You will be required to wear a face covering during your time with us. We will provide one for you when you arrive.

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Please use hand sanitiser provided when entering and exiting the salon.



You will be asked to fill out your contact details and COVID screening before or when you arrive at the salon. This is essential for the Government's Track and Trace policy.

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Please bring minimal belongings with you and place them in the box provided your therapist.

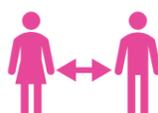


Our refreshments service is available but will be served in disposable cups until further notice.

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The Essentials team have been trained in the correct PPE required. Extra time will be allocated to every booking for deep cleaning all areas in between each client. Disposable client items will be used where possible whilst being mindful of unnecessary waste.



Please adhere to social distancing of 2m between the team and other clients wherever possible.

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Toilet and washing facilities are available. Please read and follow the advice on hand washing and hygiene displayed in these areas.



We are taking contact-less payments only at the moment. You can pre-pay over the phone if you prefer. No cash payments at this time please.

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If you wish to tip any of our team please bring the correct change with you. We are unable to give change or add it to your card at this time.



Brochures and leaflets are restricted at this time. All information can be found on our website [www.the-essentials.co.uk](http://www.the-essentials.co.uk)

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Most of all, please be kind and respectful to all team members during this transitional period into the new normal. We have had to make difficult decisions to keep our team and clients safe, and the salons COVID secure for the survival of our business.

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We hope to relax some of these restrictions once the Government advice tells us it is safe to do so. If you have any questions please call or email Emma [emma@the-essentials.co.uk](mailto:emma@the-essentials.co.uk)

Thank you for your patience, understanding and loyalty to us.