

## The Essentials Beauty COVID procedures post 19<sup>th</sup> July 2021

After the government COVID restrictions will be lifted from the 19<sup>th</sup> July 2021 we have decided as a team that we will be keeping a lot of COVID procedures that we have had in the salon in place for a while longer.

As the government has advised that we need to take the next steps cautiously we believe that as we are in the business of Personal Care we want to continue putting the safety of our team and our clients first we will continue with the majority of the COVID secure procedures.

Here are a few questions that you may have about the salons after the 19<sup>th</sup> July 2021:

- **Do I still have to wear a face mask when in the salon?** Yes, unless you are medically exempt we will require you to wear a face-covering during the time that you are with us in the salon. If we are treating the area on your face we will ask you to remove it once in the treatment room.
- **Will the team be continuing to wear PPE?** Yes, therapists will continue to wear a face mask and you may also see them in a face shield as well. Salon assistants will continue to wear face shields. We will be removing the screens from the reception desks.
- **Will I be able to wait in the reception area for my appointment?** Yes! Our waiting area will now be available for you to sit and relax prior to your appointment. However, if you still feel more comfortable with continuing to be socially distant, you are more than welcome to continue to wait outside.
- **Will I still be required to fill out a covid questionnaire and alcohol gel my hands when I enter the salon?** Yes, we will continue to do this until further notice.
- **Will you be continuing to clean the salon in the same way?** Yes. We will continue with our cleaning time in between clients and our levels of cleaning in the salon will remain at a high standard as always.
- **Can I now bring a friend with me to the salon?** We would still prefer you to attend your appointments alone unless you require care from a friend or relative whilst you are with us.
- **Will the areas in the salon remain socially distant for other clients?** No. We will be returning to utilising all areas of the salon, so you may be sitting next to another client in the nail or pedicure area that will be less than 2 m away. If this is of concern to you please let us know prior to your appointment and we will accommodate you in the best way that we can.
- **Can I now walk in for an appointment?** If we have the space to fit you in there and then we are happy to offer you the service, we will however still need to take your name and contact details for Track and Trace
- **Will I still need to pay a 50% deposit to secure my booking?** Yes, this will be a permanent salon policy moving forward. Our 48-hour cancellation policy will remain.

We understand that as we all make the transition towards these restrictions being lifted that we all have our own personal opinions on how this should be handled. Please be respectful of our team that we are doing what we think is right to keep everyone safe. If you would like to discuss any of these points further, please reply to this email with any questions you have. contact Emma the salon owner [emma@the-essentials.co.uk](mailto:emma@the-essentials.co.uk)

Thank you for your continued support and understanding

The Essentials Girls

xx