

The Essentials Beauty COVID procedures after 1st March 2022

The UK government has now lifted all COVID restrictions from 24th February 2022. We have decided as a team that these are the procedures we will be keeping for the foreseeable future to live with COVID. As we are in the business of Personal Care we want to continue putting the safety of our team and our clients first whilst carving out a new normal.

Here are a few questions that you may have about the salons after the 1st March 2022:

- **Do I still have to wear a face mask when in the salon?** No, unless you prefer to. If you prefer to wear one yourself and you would like your therapist to wear one whilst performing your treatment please let us know, it is no problem. Your therapist may ask you if you mind wearing one for their own personal safety. Please be respectful of your therapists request.
- **Will the team be continuing to wear facemasks?** Some team members may still continue to wear face coverings, and if you would prefer your therapist did whilst treating you then please just let us know.
- **Will I still be required to fill out a covid questionnaire and alcohol gel my hands when I enter the salon?** Alcohol gel, yes. COVID questionnaires, no.
- **Will you be continuing to clean the salon in the same way?** Yes, our levels of cleaning in the salon will remain at a high standard as always.
- **Can I now bring a friend with me to the salon?** Yes
- **Will the areas in the salon remain socially distant for other clients?** No. We will be utilising all areas of the salon, so you may be sitting next to another client in the nail or pedicure area that will be less than 2 m away. If this is of concern to you please let us know prior to your appointment and we will accommodate you in the best way that we can.
- **Can I now walk in for an appointment?** If we have the space to fit you in there and then we are happy to offer you the service, we will however still need to take your name and contact details for our insurance.
- **Will I still need to pay a 50% deposit to secure my booking?** Yes, this will be a permanent salon policy moving forward. Our 48-hour cancellation policy will remain.
- **Can I come into the salon if I test positive for COVID?** No. We ask that if you have an appointment and you test positive for COVID that you rearrange your appointment for at least 5 days later.
- **What if I feel poorly, but I am unable to test myself before coming to the salon?** If you feel poorly with COVID related symptoms we would ask that you rearrange your appointment for at least 5 days later.
- **Will I lose my deposit?** No. But your appointment must be rebooked for at least 5 days after the original appointment.
- **Will the team still be working if they test positive?** No, they will be asked to stay at home for 5 days or until they can produce a negative test result.
- **Is the team still testing twice a week?** Testing will be available for as long as we can get supplies of the free COVID tests.

We understand that as we all make the transition towards these restrictions being lifted that we all have our own personal opinions on how this should be handled. Please be respectful of our team that we are doing what we think is right to keep everyone safe. If you would like to discuss any of these points further, please reply to this email with any questions you have contact Emma the salon owner emma@the-essentials.co.uk

Thank you for your continued support and understanding

The Essentials Girls

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